



SIR THOMAS RICH'S SCHOOL

Oakleaze, Gloucester

Easter Ski Trip - Cancellation Refund

Dear Parent

I am writing to you with further details about the arrangements for the refund of the Easter Ski Trip. We have now received the funds from Halsbury Travel and therefore are able to provide a refund of £1425 to each participant (150% of the price charged). I know that this refund does not fully make up for the disappointment that the boys experienced from this late cancellation which is shared by staff at the School; however, from the costs indicated in the digital form you completed, we believe that this compensation will cover most additional monetary expenses incurred by families.

Some of you indicated that your costs exceed the compensation provided by Halsbury Travel. We are in communication with Halsbury and there is a possibility of arranging a meeting between interested parents and a representative of the firm if there is sufficient demand for this discussion. If you would be interested in attending such a meeting, please email me (imb@strs.org.uk) and I will seek to facilitate this. You are also free to contact Halsbury directly (Robin Parry, Chief Executive Officer, enquiries@halsbury.com) or take advice on how you might proceed.

In terms of processing your refund, you now have three choices:

- Receive a full refund of £1425, sent to you by cheque
- Transfer the balance to the Spain 2024 ski trip with the difference (£175) sent to you by cheque
- Transfer the balance to the USA 2024 ski trip with a further balance of £835 to pay

Please could you complete the form at <https://forms.office.com/e/K9PwLexajX> to indicate how you would like us to process the refund for you by 30 April 2023.

Letters detailing both the Spain and Italy ski trips are attached to this email (please note that these versions of the letters are only for those pupils receiving a refund for the Italy trip).

[Ski Trip to USA March 2024 - click here to open](#)

[Ski Trip to Spain February 2024 - click here to open](#)

If you have any further queries about the refund or either of the trips, please do email me - imb@strs.org.uk.

Kind regards

Ian Birchall

Trip Leader

SIR THOMAS RICH'S

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